

# We are here for you



## All branch lobbies available to serve you:

Thank you for your continued patience, understanding and cooperation during these unprecedented times. Please know that we are proud to be your financial partner and we are here for you. Our top priority is the safety and well-being of the entire Huron Community Bank family, including our customers, employees, business partners and the communities we serve.

Out of our concern for the safety and health of everyone, please expect the following safety measures when you visit one of our branches. We apologize for any inconvenience and greatly appreciate your continued understanding and patience as we move forward together.



### Customer Capacity Limits in Branches

To ensure the practicing of safe social distancing, please limit lobby visits to one person per household, if and when possible.

- If lobby capacity is met, you will be asked to wait outside the branch until notified to enter.



### Face Mask Protection



For your own protection and that of our team, customers are asked to wear face masks while within a branch.

- If you are unable to wear a face mask due to health reasons, we ask that you utilize the branch drive-up service or call us. We will be happy to make special arrangements for your visit.
- You **WILL** be asked to briefly lower your mask for identification and security purposes.
- Face masks are provided at each office in the event you do not have one.
- Huron Community Bank staff will wear face protection whenever in bank common areas and serving customers - they may remove it at other times.



### Thorough Cleaning and Disinfecting



Sanitizing of high touch areas and objects continues throughout each day.

- ATM's and other higher traffic and touched surfaces will be sanitized on a regular basis.
- Hand sanitizer will be available. You are strongly encouraged to use it upon entry and exit.

### Appointments for Lobby Visits Continue (optional but encouraged)

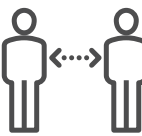
We continue to offer customers the ability to schedule an appointment for a branch visit.

- To set an appointment, call your favorite or most convenient branch.



### Access Your Money From Home Or On the Go

While we are always happy to see you and serve you face to face, remember that you can accomplish much of your banking conveniently outside of our lobbies using the drive-thru, online banking and bill pay, from your computer, or your phone with our Mobile app.



### Social Distancing

Floor markers will aid you in keeping with the 6' separation of social distancing best practices.

### Protective Plastic Shields

Transparent plastic shields have been added at some teller windows, desks and other areas.

### Commercial Customers and Vendors

Your commercial lender/banker is here for you. If a need arises that we are unable to remedy remotely by phone or video conference, we are happy to meet with you - either at the bank or at your facility. Rest assured, we will follow all CDC and best practices to protect all participants.

If you have any questions or need further assistance, please feel free to call us: 1-888-226-5422



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COMMUNITY  
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